



BEAT  
FITNESS

## **EHL Administrative Internship BEAT Fitness Lausanne**

BEAT is Lausanne's first pay-as-you-go fitness studio offering 45-minute Spinning, HIIT and Yoga workouts.

Many of us have a love/hate relationship with fitness.

We love the feeling of getting fit, but hate the feeling that we're just ticking a box, going to the gym out of obligation or guilt.

We love to feel part of a fitness community but hate the anonymous soulless big box gyms.

Can you help our community fix its relationship with fitness?

Hospitality and community transform working out from an obligation to a destination.  
From a chore, to a date in the diary that we can't wait to keep.  
From anonymous to a sense of belonging.

We are building a Hospitality Team who will give the warmest of welcomes to our community.  
You do not need previous experience in the fitness industry.  
But a passion for music, fitness and hospitality is essential.

We are seeking passionate, positive, energetic team players that will motivate our community to make healthy living a habit.

If you are passionate about the latest fitness, lifestyle and music trends and believe that being healthy is essential to happiness, then we want to hear from you.

If you can blend exceptional hospitality with Swiss attention to detail then please apply.

[WWW.BEATFITNESS.CH](http://WWW.BEATFITNESS.CH)

## RESPONSIBILITIES

### Studio Operations Management

Objective: increase studio operating margins

- Manage stock control and ordering for
  - Food and Beverage
  - Apparel & accessories
  - Customer consumables

Objective: prepare for Geneva studio expansion

- Document Standards Operating Procedures for all daily, weekly and monthly studio tasks
- Implement a new timetable and hospitality team management software (Sling)
- Implement a new POS software (iKentoo)

### Studio Hospitality

Objective: prepare for Geneva studio expansion

- Provide high quality customer service and hospitality to clients
- Provide support to the BEAT Fitness instructors to ensure a successful class check-in process
- Maintain product knowledge for all studio retail operations
- Document Standards Operating Procedures for in studio hospitality
- Work with the Studio Manager to create training documents
  
- Complete a full handover experience for the next EHL Administrative Intern

## REQUIREMENTS

- Zest for life: Friendly, professional, positive, can-do attitude
- Maintain the distinct BEAT Fitness aesthetic, appearance, atmosphere and culture
- Passion for Fitness and Music
- Relentless focus on attention to detail
- Commitment to exceptional customer service
- Ability to prioritize and multi-task within a fast-paced environment
- Positive, initiative taking attitude
- Excellent communication skills
- Flexibility to work a non-traditional schedule
  - Availability for early morning, lunch or evening and weekend shifts.
- Fluent English and French
- Valid Swiss Work Permit

## HOW TO APPLY

Please apply by sending the following documents to [hello@beatfitness.ch](mailto:hello@beatfitness.ch)

- Covering Letter - 1 Page
- CV - 1 Page
- Your Short Story Video - 60 seconds

## YOUR STORY

Please answer the questions below in a short video:

1. What's your story?
2. What do you love about fitness?
3. Why do you want to be part of our team?
4. What's your favorite track to work out to at the moment? Why?
5. What was the last adventure you went on?